

Cornwall Police Service 2023 ANNUAL REPORT



***“THE CORNWALL POLICE SERVICE RESPECTFULLY ACKNOWLEDGES THAT WE ARE
LOCATED ON LANDS THAT HAVE BEEN INHABITED BY INDIGENOUS PEOPLES
FROM THE BEGINNING.***

***AS SETTLERS, WE ARE GRATEFUL FOR THE OPPORTUNITY TO BE HERE
AND WE THANK ALL THE GENERATIONS OF PEOPLE
WHO HAVE TAKEN CARE OF THIS LAND BEFORE US.***

***WE ACKNOWLEDGE WE ARE LOCATED ON THE TRADITIONAL TERRITORY OF THE
AKWESASNE MOHAWK AND THEIR ANCESTORS. THESE LANDS AND WATERWAYS
CONNECT TO THE VAST TRADITIONAL AREAS OF THE HAUDENOSAUNEE (IROQUOIS),
ALGONQUIN, HURON-WENDAT, AND ABENAKI PEOPLES.***

***THESE TRADITIONAL TERRITORIES WERE NEVER WHOLLY SURRENDERED.
AS WE MOVE TOWARD HEALING PAST INJUSTICES WE MUST ACKNOWLEDGE
THE WRONGS THAT HAVE BEEN DONE AND WORK TOWARDS A UNIFIED PATH
OF CO-EXISTENCE AND PROSPERITY.***

***WE RECOGNIZE AND DEEPLY APPRECIATE THEIR HISTORIC CONNECTION
TO THIS PLACE.***

***WE ALSO RECOGNIZE THE CONTRIBUTIONS THAT MÉTIS, INUIT, AND OTHER
INDIGENOUS PEOPLES HAVE MADE, BOTH IN SHAPING AND STRENGTHENING THIS
COMMUNITY IN PARTICULAR, AND OUR PROVINCES AND TERRITORIES
WITHIN THE COUNTRY AS A WHOLE.”***





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MESSAGE FROM THE BOARD

MAURICE DUPELLE

Chair of the Cornwall Police Service Board

On behalf of the Cornwall Police Service Board, I am proud to present the 2023 Cornwall Police Service (CPS) Annual Report.

This report provides informative details about our Service and a comprehensive overview of the challenges and achievements of this past year.

We began 2023 by welcoming three new Council Appointed board members – Mayor Justin Towndale, Community Representative Stephen Scott and myself.

Alongside with the two Provincial Appointees, Michel Payette and Amanda Brisson, we pledged to ensure strong and effective board governance. I would like to thank my fellow board members for their dedication, expertise and

engagement during the past year.

I would like to recognize and thank Chief Spowart, the CPS Senior Leadership Team, all past and current officers, civilian members and their families who collectively have worked hard to keep Cornwall a safe place to live and work. Cornwall Police Service members have consistently demonstrated their dedication, professionalism and commitment to the safety and security of our residents.

Their strategic approach to law enforcement have yielded remarkable results, and have made a profound and positive impact on our society. The CPS Board is committed to sustainable, meaningful and authentic organizational change by incorporating equity, diversity, inclusivity (EDI) and anti-oppression principles in all our endeavours.

I am honoured to serve as Chair and with my fellow board members, proud to play a part in advancing community policing in Cornwall.



THE BOARD:



**Maurice
DUPELLE**
City Council
Appointee



**Justin
TOWNDALE**
Mayor City Council
Appointee



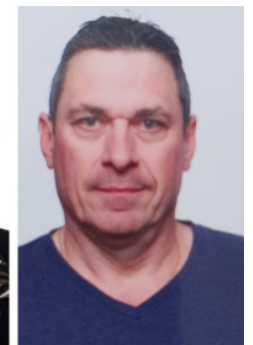
**Amanda
BRISSON**
Provincial
Appointee



**Stephen
SCOTT**
Community
Representative



**Carmen
COUSINEAU**
Board
Secretary



**Patrick
DUSSAULT**
Provincial
Appointee

SERVICE DE POLICE DE
CORNWALL
POLICE SERVICE

Integrity, Respect, Empathy

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Integrity, Respect, Empathy

SERVICE DE POLICE
CORNWALL
POLICE SERVICE

Chair of the Police Service Board, Maruice Dupelle (right) with Danielle Lauzon (left) at the 2023 CPS Awards & Recognition Evening



*Chief Spowart at CPS on
National Day of Truth and Reconciliation.*



MESSAGE FROM THE CHIEF

SHAWNA SPOWART

Chief of the Cornwall Police Service

It is with great pleasure that I present to you the 2023 Annual Report.

Our 2021-23 Strategic Plan was rooted in the transformation and modernization of the Cornwall Police Service. It is essential that as society changes, so must we change with it. Transformation of course is never easy or without its challenges and 2023 was no different in that regard. However, through the commitment and dedication of our amazing employees, we have achieved many great milestones. It is with pride I share with you the tremendous work of our heroic officers and the support staff that assist in making this work possible.

With calls for service on the rise, it was clear it was time to implement a new model of policing in Cornwall. This model is aimed at ensuring that highly skilled police officers are focusing their time on the priority level calls, while also ensuring those calls for service that do not need an immediate police response are being addressed in a timelier manner. This ensures we are meeting the community's demands appropriately and providing better service to the public we serve.

The newly implemented Verified Alarm Response Program, the Mental Health Diversion Program and a new shift schedule are just some of the initiatives implemented in 2023 that we believe will better position us to meet the needs of the community.

We are keenly aware that our people are at the centre of all our successes, which is why Organizational Excellence is such an important pillar of our Strategic Plan. We must ensure that workers have the resources and support necessary to perform their work effectively. Contained in this report, we share the many ways in which the CPS continues to modernize and adapt to our community's changing needs.

Through 2022 and 2023, tragedy struck several Canadian police services who lost police officers that were killed in the line of duty. With violent crime on the rise and active attacker incidents taking place more frequently across North America, it became clear our officers required enhanced safety equipment in order to more effectively execute their fundamental duties of maintaining public safety. In 2023 we prioritized the implementation of the Public Safety Enhancement Program to ensure that a greater number of front-line officers were

equipped with semi-automatic rifles and ballistic resistance body armour. We know that members of the community are only as safe as the officers protecting them. We believe our officers are now better equipped to respond to the dangers being faced by modern day society. As the Community Safety and Policing Act (CSPA) comes into effect in 2024, we will also be better positioned to meet the new heightened legislated requirements of the new Act.

Another important focus of this last year was in our work to disrupt and suppress organized crime groups. One of our strategic priorities was to strengthen and expand partnerships. We have worked to enhance our partnerships with several law enforcement agencies through the establishment of joint force operations and secondments to the Biker Enforcement Unit (BEU), the Provincial Weapons Enforcement Unit (PWEU) and the National Weapons Enforcement Support Team (NWEST). These partnerships play an integral role with intelligence gathering and information sharing so we can position ourselves in law enforcement to be a step ahead of those involved in organized criminal activity.

With the challenges facing those who work in policing, it is essential that we continue to prioritize the health and well-being of our members. Ensuring we have the appropriate number of resources to meet the increasing demands is of the utmost importance. With the appropriate number of resources, we can shift from a responsive model of policing to one that addresses the upstream root causes of crime. We appreciate the continued support of the Cornwall Police Service Board in this regard, as they understand the ongoing need to work together in this transition.

The CPS continues to prioritize our work in Equity, Diversity and Inclusivity with a greater focus on eliminating anti-oppressive practices. This year we joined several other community partners in leading the establishment of a Community EDI Table. Partnering together as a community will foster a more collaborative approach which ensures that regardless of the size of the organization, we commit to progressing as a community to provide services that meet the unique needs of everyone.

A community's safety and well-being is at the cornerstone of its vitality. It is the branches of all sectors coming together as one in this work that will allow our community to prosper and thrive. I wish to thank our employees and all our partners who routinely come together to address the community's needs. The community's strength is in our ability to work together. It is truly something we should all be proud of. It certainly sets us apart from other communities and together will lead us to 'A Safer Cornwall' for all.

OUR SERVICE

165 employees



100 sworn officers



41 civilians



12 special constables



12 part-time employees



7 auxiliary members



THE COMMUNITY WE SERVE:



47,845
RESIDENTS



777.9
PERSON/KM²



21,385
HOUSEHOLDS



61.5
KM² IN SIZE



Cst. Andrew Booth-Reddick

STRATEGIC PRIORITIES



Sgt. Matthew Lemire



PILLAR 1: COMMUNITY ENGAGEMENT



The Community Engagement pillar of the Cornwall Police Service Strategic Plan is a key piece of how the CPS is able to connect with the amazing community we serve. It contains high-level objectives, such as enhancing service to the vulnerable sector, expanding and diversifying partnerships, providing service excellence and modernizing youth engagement strategies, to name a few. The following highlights the ways the CPS has been able to mobilize initiatives that align with this major pillar of our Strategic Plan.

OBJECTIVE: INCREASE VISIBILITY AND PRESENCE

CRAM THE CRUISER

The Cram the Cruiser food drive was held on Oct. 20 at FreshCo. Proceeds went to the Agapè Centre. The goal of the event was to collect as much food as possible in the large police van.

PUTTING THE CUFFS ON HUNGER

The Putting the Cuffs on Hunger food drive was held on Dec. 15 at Baxtrom's Your Independent Grocer.

Members of the CPS were present, with the goal to collect as much food as possible in the large police van.





OPEN HOUSE

The annual Open House was held on May 18 at our Crime Reduction & Community Partnerships office.

This was a wonderful opportunity to highlight each of our specialty units within the CPS. Members of our Forensic Identification Unit, Emergency Response Team, Crime Reduction and Community Partnerships, Youth Services, Auxiliary, Cornwall Police Mobile Community Watch, Human Resources as well as our Equity Diversity and Inclusivity coordinator were on hand for this event.

During the event, a photo booth was set up where youth were given the opportunity to try on a police uniform, including a small police vest.

In addition, several other community partners that we work hand in hand with, such as Canada Border Services Agency, the Ontario Provincial Police and their Auxiliary members, the Royal Canadian Mounted Police, Ministry of Transportation – commercial truck inspectors, Via Rail Police Service and CN Police were present.

This event allows members of the public to interact with law enforcement, increasing visibility and presence in an effort to build public trust.



TOUCH A TRUCK

The annual Touch a Truck event was held in August and the Cornwall Police Service, along with members of the Auxiliary program, attended the community event, which was hosted by the City of Cornwall.

The purpose of this event is for the city to highlight all of the services offered by the city including:

- Municipal Works
- Waste Management
- Cornwall Transit
- Recreation
- Environmental Services
- Housing Services/Programs
- Children Services
- Glen Stor Dun Lodge
- Cornwall Public Library
- Cornwall Police Service
- Bylaw
- Cornwall Fire Service
- Cornwall SDG Paramedics
- Human Resources
- Clerks Department



CRIME PREVENTION WEEK

The Cornwall Police Service attended various public locations such as the food court at the Cornwall Square and the entrance to Walmart, to provide pamphlets and crime prevention literature.

We also provided presentations to Cornwall Senior Citizen club and the Seaway Valley Seniors club.

Throughout the week, there were daily crime prevention posts on the CPS social media channels. Police also attended various public parking lots to distribute "Lock it or Lose it" pamphlets. Additionally, crime prevention pamphlets were provided to Meals on Wheels clients.



RACING AGAINST DRUGS

The Cornwall Police Service provided a bilingual virtual presentation to all Grade 6 students from SDG&A.

Students learned about the physical, mental, social and legal impacts of drug and alcohol abuse.

The program was presented by various community partners, such as CPS, paramedics, RCMP, CBSA and OPP.

Earlier in 2023, the local Racing Against Drugs committee agreed to share its virtual presentation with colleagues from Prescott & Russell, which allowed an additional 2,000 students to participate.





JAIL & BAIL

Jail & Bail is a fundraising event for The Hub For Beyond 21 Foundation which consists of a 'jail' where the Cornwall Police Service and local RCMP detachment "arrest" a number of local business people and engaged community members. The arrested individuals are brought to the Cornwall Square and then set out to raise their bail amount in order to be released! One hundred per cent of all funds raised go directly to support adults with developmental disabilities attending Beyond 21's program. At left, Cst. MacGregor "arrests" Chief Spowart!

McHAPPY DAY

McHappy Day is an annual day of community giving in support of Ronald McDonald Houses and other local children's charities. A portion of proceeds from every menu item sold all day supports RMHC and families with sick children. Bottom left, Chief Spowart was among those lending a helping hand at local McDonald's restaurants in Cornwall!

SMILE COOKIES

The annual Smile Cookie campaign was once again supported by the Cornwall Police Service. One hundred per cent of proceeds from each cookie sold locally in Cornwall is donated to the Boys & Girls Club of Cornwall/SDG. Bottom right, Cst. Chartrand and Cst. Foerster were more than happy to literally bring smiles to colleagues in Cornwall!



PAWS ON PATROL

Paws on Patrol is a community-based program that encourages dog walkers to be the eyes and ears of our neighbourhoods in an ongoing effort to prevent crime.

Many residents of Cornwall walk their dogs daily. By having these volunteers assist the CPS through keeping an eye out for suspicious or criminal activity, our police service can better assist and serve the public, while creating safer neighbourhoods.



Similar to the Neighbourhood Watch program, Paws on Patrol gives volunteers the ability to become more familiar with their neighbourhoods and

recognize when something appears to be suspicious. While out during their regular walks with their four-legged friend, if they notice anything out of the ordinary or suspicious, they will have a direct line to police to report their findings.

Anyone interested in joining as a Paws on Patrol Program Volunteer can submit their interest on our website. All



volunteers are required to complete a Police Record Check and undergo a training program as an introduction to Paws on Patrol.

***Sgt. Coulter with
Paws on Patrol volunteers***

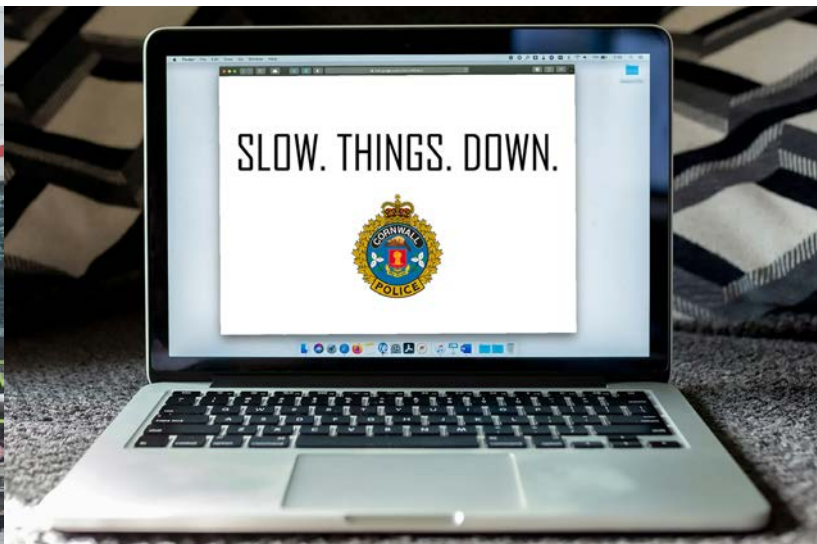
SOCIAL MEDIA POSTS

The Cornwall Police Service continues to effectively use its large presence on social media to share crime prevention messages with the public.

Below at left, this picture was shared to show the consequences of speeding. The driver was charged under the Highway Traffic Act for stunt driving. The vehicle was

impounded for 14 days and the individual was issued a 30-day license suspension.

Below at right, this graphic was shared to alert community members of an ongoing email hacking scam. Many residents were falling victim to email hacking, leading to fraudulent activity. Scammers were sending emails to the victim's contacts, asking for help and money.



ELF ON THE SHELF

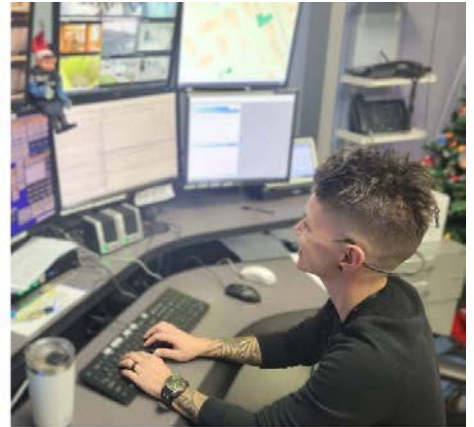
The infamous Officer Jingles returned to the Cornwall Police Service in December of 2023. In the days leading up to Christmas, Officer Jingles was caught helping out around police headquarters, and also sending out some important safety reminders.

Among the highlights, Officer Jingles:

- Welcomed to the CPS personal friend Constable Sparckles of the Akwesasne Mohawk Police Service
- Welcomed our new recruits, Cst. McIntyre, Cst. Doherty and Cst. Leger-Chenier

- Answered calls with Dispatcher Bowen
- Surprised our Accredited Facility Dog, Joy, with a Christmas stocking
- Participated in the “Put the Cuffs on Hunger” food drive in support of the Agape Centre
- Surprised officers, including Cst. Delaney and Cst. Pios with, what else, donuts

Officer Jingles was well received by both members of the CPS and members of the public. During the successful social media campaign, he helped increase social media followers and interaction.



YOUTH SYMPOSIUM

The Youth Symposium was presented virtually in 2023 to all local high schools. It was offered in English and French.

The keynote speaker was Mark Black, who discussed resiliency. Black was only 24 years old when he found himself lying in a hospital bed clinging to life, praying for a life-saving heart and double-lung transplant.

Less than three years later, he became the only man in history to complete a marathon with someone else's heart and lungs. He then accomplished this three more times. Black has spoken to more than 175,000 people in approximately 650 presentations. His book titled “Live Life from the Heart” has helped thousands more.



OBJECTIVE: ENHANCE SERVICE TO VULNERABLE SECTOR

HUMAN TRAFFICKING TRAUMA THERAPY

In partnership with Victim Services of SDG&A, the Cornwall Police Service introduced the services of a Human Trafficking (HT) Trauma Therapist on a full-time basis embedded in our Criminal Investigation Division providing victims with immediate consultation/therapy, intensive case management support, crisis intervention and emotional support.

This therapist also provides referrals to other community partners, creates individual treatment plans and conducts coordination of services to the clients across a variety of service systems located in Cornwall and SD&G.

Our therapist is a Registered and Licensed Psychotherapist with specialized skills/training relating to high-risk victims/survivors of HT and Intimate Partner Violence (IPV).

Services are available to victims/survivors in the field, in safe spaces such as a “soft” interview room at Victim Services or at the home of the victim/survivor. The City of Cornwall has become a hub for HT and IPV in Ontario. It is centrally located between the large urban cities of Toronto, Ottawa and Montreal.

Being situated along the HWY 401 corridor, adjacent to the Mohawk Territory of Akwesasne and with an international border makes for a prime location for the victimization of individuals trapped in human trafficking situations.

VULNERABLE PERSON REGISTRY

Since its inception in 2018, the Cornwall Police Service’s Vulnerable Person Registry has a total of 81 registrants. Twenty-five percent of these registered in 2023.

The Vulnerable Person Registry is a free service offered by the CPS that is used to provide police and other emergency services with vital information that can be used to locate or communicate with a vulnerable person during an emergency situation.

Caregivers and family members can submit information about a vulnerable person through our online registry, providing police with emergency contact information, detailed physical descriptions, known routines, favorite attractions or special needs of the vulnerable individual. This information can assist officers in communicating with, attending a residence of, or dealing with an emergency involving a vulnerable individual.



Dominique Dufour

to increase year over year, thus increasing the need to provide a greater level of support to the victims of these crimes.

The CPS has observed instances of IPV increase over 17% since 2017.

A vulnerable person is defined as a person who may be in need of community care services by reason of mental illness, developmental disability or delay, other disability, age, illness or emotional disturbance and who is or may be unable to take care of themselves or unable to protect themselves against significant harm or serious exploitation.

Examples of vulnerable persons may include persons with: alzheimer’s disease, autism , an acquired brain injury, a mental health condition, increasing age and social isolation.

This could also include a person with: A tendency to wander, the inability to communicate, fascinations or attractions (water, construction sites etc.) or unusual social responses (fear of strangers, aggression). Family or caregivers of a vulnerable person living in Cornwall can register.



VULNERABLE SECTOR MOBILE ACUTE RESPONSE TEAM

Over the last five years, the Cornwall Police Service has been involved in an increasing number of Mental Health Act (MHA) calls for service. Specifically, between 2018 and 2023 alone, there has been a 20% increase in these types of calls.

Moreover, compounding socio-economic factors such as the increased cost of living and the increased rate of homelessness in Cornwall, further add to police involvement.

The CPS' Vulnerable Sector Mobile Acute Response Team (VSMART), that is made up of a Vulnerable Sector Police Officer and a Social Worker, continue to serve a pivotal role with the most vulnerable sectors of our community.

In 2023, the VSMART team responded to 407 calls for service in addition to working with individuals on an on-going basis.

In addition, the VSMART team aids in keeping the CPS officer's MHA apprehension rate low (30%) and decreasing their wait-times at the hospital (1h17m in 2022 to 1h12m in 2023). This results in officers returning to patrol sooner in order to respond to calls for service and conduct proactive crime prevention activities.

CRISIS INTERVENTION TRAINING

In 2023, additional Cornwall Police Service employees received Crisis Intervention Training. This enhances their ability to intervene appropriately during times of crisis and facilitate connections with community partners.



PILLAR 2:

ORGANIZATIONAL EXCELLENCE



OBJECTIVE: MODERNIZE DEPLOYMENT OF RESOURCES

COMMUNITY PATROL SUPPORT UNIT

In 2023, the Cornwall Police Service's Community Patrol Support Unit (CPSU) became an integral asset, diverting calls for service from patrol.

Their mandate covers lower priority calls for service, such as Fraud and Shoplifting where no suspect is present.

In 2023, CPSU investigated 234 incidents. This initiative improves response time to calls for service and reduces the burden on front line patrol officers while providing better service to the public.

Both Fraud and Shoplifting in Cornwall continue to rise with over 400 and 500 calls for service respectively in 2023 alone.

THEFT OF GAS

In 2023, there were more theft of gas reports filed with Cornwall Police Service compared to any other previous year.

We continue to see that patrol takes the majority (56%) of the theft of gas calls for service. In the majority of circumstances, one officer is dispatched; however, in five (of 57) calls, two officers were dispatched.

The average reporting officer's time on the call for this year has increased to 1h07 – up from 0h50 in 2022 and 0h59 in 2021.

Since 2017 in Cornwall there has been a reported \$21,437 of gas stolen.

LCBO SHOPLIFTING

In 2023, shoplifting at Cornwall LCBOs was higher than any previous year. Compared to the five-year (2018 to 2022) average, there has been a 26% increase in shoplifting at LCBOs in Cornwall.

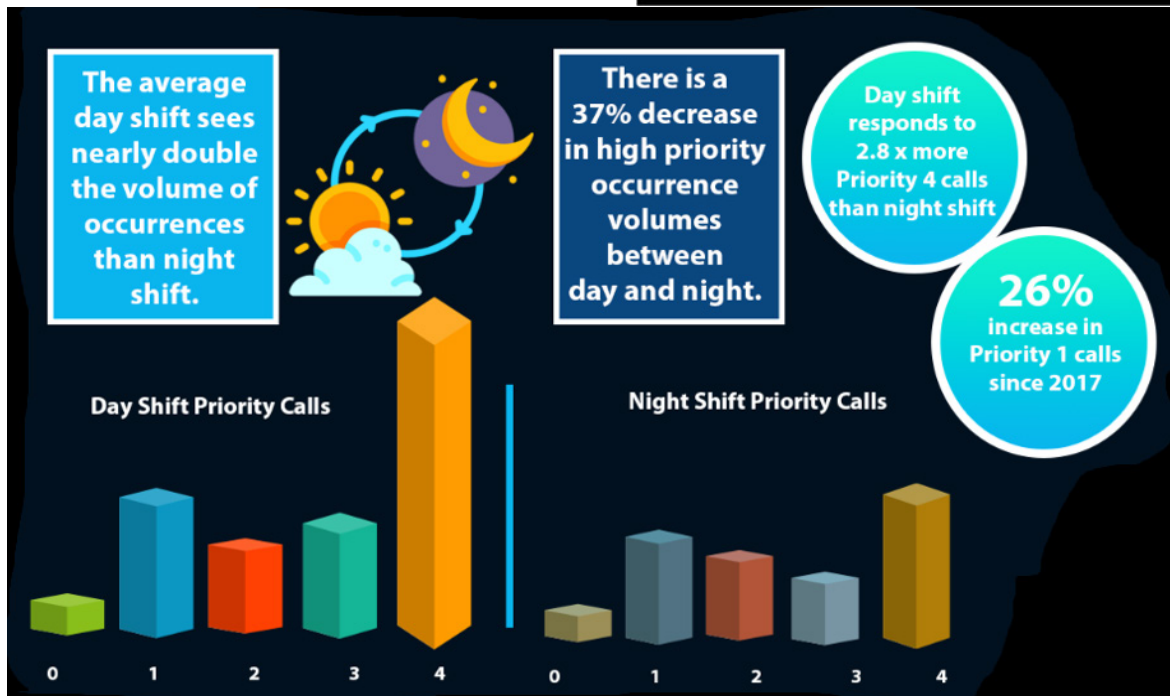
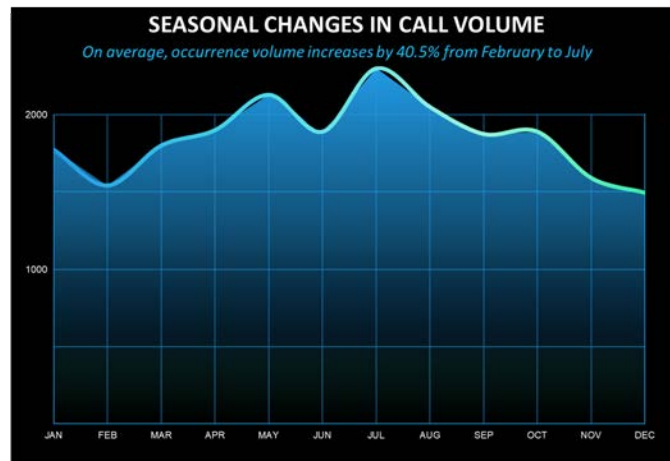
Specifically, in 2018 there was one shoplifting incident every 5.8 days. However, in 2023 the frequency increased to one every 3.5 days.

PILOT SHIFT SCHEDULE

An outcome of the Resource Allocation Project was the implementation of a Pilot Shift Schedule for Patrol.

This swing shift supplemented the existing patrol rotations by placing a senior constable on duty during the busiest months (May to September) and times of day (10h to 18h).

A noted outcome of the swing shift resulted in improved response times to all priority calls within the Cornwall Police Service.



VERIFIED ALARM RESPONSE PROGRAM

The volume of false alarm occurrences in the City of Cornwall has been identified as consuming a significant quantity of police resources.

In 2000, the Cornwall Police Service Board established a False Alarm Reduction By-Law, for the registration of alarm systems in or on any building, structure, facility or premises. This would require the registered alarm user to pay a fee associated to police attending a false alarm call.

Despite efforts to reduce the number of false alarm calls, false alarms continue to account for the majority of alarm calls for service to the CPS. In 2022, false alarms accounted for 99.7% of the total alarm calls.

As such, the CPS has adopted a Verified Alarm Response Program to improve the quality of service we provide to alarm owners in our community, while remaining focused on our vision of 'A Safer Cornwall.'

By implementing a Verified Alarm Response Program, we allow our officers to spend more time on the duties that make our community a better, safer place to live, work and play. Similar programs have already been adopted by other police services in London, Hamilton, Niagara, Waterloo and Toronto, with great success.

The CPS implemented the new system in May and quickly saw a 50% reduction in false alarm calls.



OBJECTIVE: ENHANCE CAPACITY WITH INVESTIGATIVE TECHNOLOGY

CLOSED CIRCUIT TELEVISION

In 2023, as part of the Ontario Closed Circuit Television (CCTV) Grant Program, the Cornwall Police Service received \$48,500 from the Ministry of the Solicitor General. Additionally, the CPS Board provided matching capital funding as required for the CPS to receive the funding.

The Grant Program was aimed at helping municipalities increase public safety as part of the Ontario Guns, Gangs and Violence Reduction Strategy. The CPS received its first grant funding for CCTV cameras in 2013, at that time six single lense cameras were purchased and installed at various locations throughout the City.

From 2014 to 2020, the CPS purchased additional single lense cameras, increasing the number of cameras to the current 17 CCTV cameras installed at high-traffic areas within the City of Cornwall.

The 2023 Grant Program funding allowed the CPS to be able to upgrade the Security Server to a new model that allows video footage to be uploaded and viewed in 4K.

This technology helps investigators to see clear footage of any recordings captured by the CCTV cameras.



The CPS also used the funding to replace up to nine out-dated cameras with new four lens CCTV cameras that are able to capture and record in a 360 degree area.

With this funding and new technology, the CPS is able to modernize and improve on the existing CCTV cameras located throughout the City.

IN-CAR CAMERA AND AUTOMATED LICENCE PLATE RECOGNITION PROGRAMS

In 2023, the Cornwall Police Service implemented the In-Car Camera (ICC) and Automated Licence Plate Recognition (ALPR) program.

The ICC and the ALPR are an integrated unit which captures videos and images.

The equipment was purchased through grant funding received from the Ministry of the Solicitor General as part of its commitment to provide police with the tools they



need to improve public safety and strengthen roadside law enforcement efforts across the province.

The ICC is a multifaceted device that enhances public trust and police legitimacy to:

- Enhance public and police officer safety
- Enhance the commitment to bias-free service delivery by officers to the public
- Provide a tool to facilitate early resolution of complaints
- Provide improved evidence for investigative, judicial and oversight purposes;
- Provide information as to the effectiveness of Service procedures and training

The CPS is committed to maintaining public trust by delivering professional and unbiased policing at all times.

The ICC is a valuable tool in remaining accountable to the community and maintaining its trust. The ALPR is an investigative aid to improve road safety, reduce property crime, increase patrol efficiency, and increase detection rates of target plates; in cases of missing persons, Amber Alert and persons of interests.

3D SCANNER

In 2023, the Cornwall Police Service's Forensic Identification Unit acquired a new 3D Laser Scanner.

It enables officers to replicate entire scenes of crime in three-dimensions in a more timely and efficient manner. The scanner will enhance police investigations by facilitating forensic reconstruction, preserving evidence and serve as a tool in the court process.

This investigative tool was purchased with the intention of sharing its use with the Cornwall Fire Service.



NEXT GENERATION 911

Next Generation 911 (NG911) is a new emergency communications system that will improve public safety by enabling voice, text messages and data to flow seamlessly from the public to 911 communication centres when emergency assistance is required.

The existing 911 system has been in place for more than 30 years and has reached its end of life. To address the legacy system, the Canadian Radio-television and Telecommunications Commission (CRTC) has mandated that emergency telecommunications networks must transition to a new digital 911 platform by March 4, 2025. This will enable Canadians to access new, enhanced, and innovative 911 features with internet protocol (IP) based capabilities.

The funding, first announced in April 2022, is being provided over three years to help municipalities and their emergency response communication centres provide the infrastructure, technology upgrades and training needed to transition to NG911.



The CPS received funding in Year 1 which enabled the investment into required storage, server infrastructure, ancillary equipment and required equipment for the Dispatch back-up site in preparation to convert from the legacy system to NG911. In cooperation with the expertise of a consultant, the CPS is acquiring the necessary equipment, technology and infrastructure upgrades required for the project. Additionally, a thorough assessment of cybersecurity is a significant focus in order to ensure thorough preparedness for industry standards while safeguarding the privacy and safety of members of the public.

A comprehensive communication plan will be in place regarding acquisition, training and implementation of NG911 internally. Prior to and following its implementation, several media and social media campaigns will be provided externally to members of the public.

This crucial funding provided by the Province of Ontario is vital in supporting the work required by CPS to transition to the new NG911 system.



OBJECTIVE: INVEST IN OUR PEOPLE WITH RESOURCES AND DEVELOPMENT OPPORTUNITIES

PUBLIC SAFETY ENHANCEMENT PROGRAM

In 2023, the Cornwall Police Service implemented the Public Safety Enhancement Program, which provided enhanced training and equipment for frontline police officers to safely respond to high-risk situations, such as heavily armed criminal element or active attackers.

Policing has become increasingly dangerous and the use of firearms in catastrophic events such as an active attacker has become a reality in today's society.

To ensure adequate and effective policing, we have provided our members with the tools to appropriately respond effectively in these types of situations.

In 2023, the CPS trained officers on the semi-automatic

rifle. With that, frontline officers were provided with additional ballistic protection to enhance their capability to respond to high risk events.

The Province of Ontario has identified in the new Community Safety Policing Act under the Ontario Regulations 393/23, Active Attacker Incidents, that every police officer who performs community patrol functions and who may be required to respond to an incident involving an active attacker shall have ready access to equipment such as; semi-automatic rifles and ballistic resistance body armour.

With these advancements, the CPS is well positioned to meet the changes in legislated requirements coming into effect.

NEW APPRAISAL SYSTEM

In 2023, the Cornwall Police Service implemented a new appraisal system through the use of SpriggHR Performance Management software.

This new system is user friendly and the appraisals provides clear feedback to employees and offers the opportunity for meaningful conversations regarding goals and job performance.

Additionally, employees are able to see the correlation between the work they do on a daily basis and how their efforts contribute to the goals in the strategic plan.

The system contains an additional feature which allows supervisors and employees the opportunity to provide feedback to any employee within the organization.

Sprigg's Feedback feature enables all employees to offer feedback or kudos to coworkers, and provides a copy to their supervisor to ensure they are also aware of the great work or expressions of gratitude.

This feature provides an additional opportunity to recognize and acknowledge the excellent work that our employees are performing on a daily basis.

OBJECTIVE: PROMOTE ORGANIZATIONAL WELLNESS AND RESILIENCY

The Cornwall Police Service's Wellness Committee was formed in early 2019 with a purpose of "promoting a culture of physical, psychological and emotional well-being by providing a holistic approach to prevention and support initiatives that strive to achieve a better quality of life for CPS employees and their families".

In 2023, the CPS Wellness Committee promoted the following activities in support of its mandate:

- Wellness Guide developed and issued to all CPS members
- Time with our Accredited facility dog, Joy
- Investment in fitness equipment
- Family Fun Skate
- Wellness newsletters

Additionally, the Wellness Committee in partnership with the City of Cornwall, Cornwall Fire Service and Cornwall SDG Paramedic Services, presented the inaugural First Responder Mental Health Speaker Series. Attendees learned about the resources available to support them, and develop techniques to help strive for greater resiliency. The three keynote speakers provided important messages from their lived experiences. The speakers included, Retired Chief of Central Saanich Police Service, Les Sylven; former RCMP officer, Laurie White; and Chief Psychologist at RCMP and Canadian Special Operations Forces Command, Dr. Sylvie Bourgeois.

CORNWALL POLICE SERVICE

WELLNESS PLAN

WELLNESS NEWSLETTER

The Wellness Committee was formed in early 2019, with a purpose of "promoting a culture of physical, psychological and emotional well-being by providing a holistic approach to prevention and support initiatives that strive to achieve a better quality of life for CPS employees and their families."

The Wellness Committee met virtually on a monthly basis in 2022, and was pleased to begin meeting again in-person in 2023. We invite you to stay in touch with the committee and send us your suggestions by emailing us at wellness@cornwallpolice.ca.


WELLNESS WINS

The CPS Wellness Committee and in partnership with the City of Cornwall, Cornwall Fire Service and the Cornwall SDG Paramedic Services hosted the **First Responders Mental Health Speaker Series, on May 24th** at Aultsville Theatre. Thank you to everyone who attended.

MENTAL HEALTH SPEAKER SERIES

EMERGENCY SERVICES: REDEFINING WHAT IT MEANS TO BE "STRONG"

Keynote Speaker
Allan Kehrer
is a mental health advocate, international keynote speaker, and best-selling author of four books. His TEDx talk on mental and emotional health has gained international attention, and he has shared his captivating story of resilience on nearly 1,000 stages.



The next event is taking place on **JANUARY 30, 2024**
Stay tuned for more details and registration coming soon!!

YOUR WELLNESS COMMITTEE AMBASSADORS:

Darrell Blakely

Andrew Arbic
Rob Archambault
Matt Brush
Liz Crosby
Matt Dupuis
Lori Friesen
Lori Greer
Pat Huygen
George Knezevic
Jenna Legault
Kia Martin
Chad Maxwell
Robin McIntosh
Erin McLinden
Dave Michaud
Erin Moquin
Tracey Pilon
Julia Plos
Andrew Stephenson
Chris Sullivan

Email the committee at:
wellness@cornwallpolice.ca

This event was a workshop for First Responders aimed at promoting greater awareness and understanding of mental health in the First Responder Community.



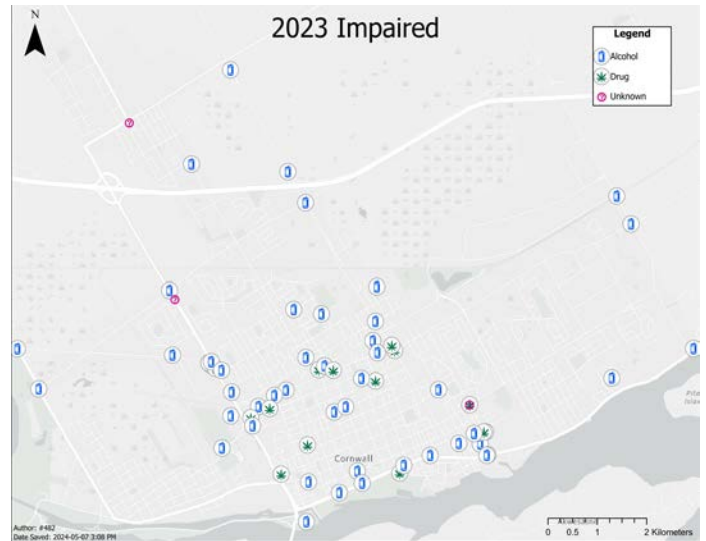
A/Sgt. Austin Clark

DATA ANALYST

Our Crime/Data Analyst uses quantitative and qualitative techniques to analyze data valuable to the Cornwall Police Service and our community. This includes analysis of crime, criminals, victims, traffic issues, internal operations and quality of life issues. This data helps support criminal investigations and prosecution, patrol activities, crime prevention, problem solving and efficiencies of police efforts. The analyst supports all operations of the service.

One major focus of the Analyst's role is to assist with Workload Analyses on all departments of the CPS. In 2022 the Frontline Resource Allocation Study was completed with the assistance of PricewaterhouseCoopers. This was followed by in-house Workload Analyses on the CPS' Criminal Investigation Division (CID) and Records Department in 2023.

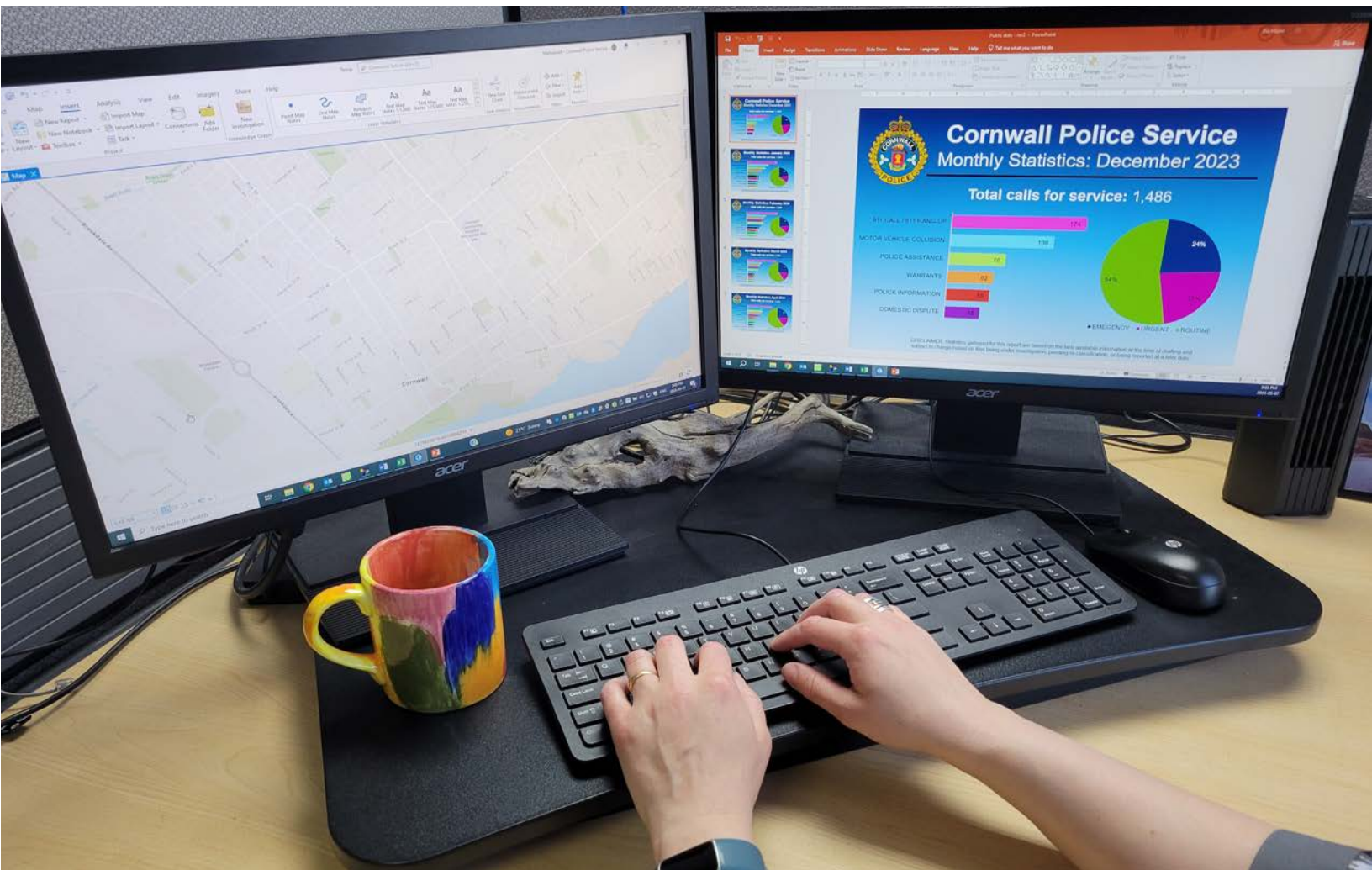
In addition, the Crime/Data Analyst helped support Patrol activities, with the development of the Suspect to Identify Database and the CCTV Camera Registry. With respect to Crime Prevention/Reduction, the Analyst assisted with Downtown BIA Project, routine Renaissance Association Reporting and Youth Crime Reporting, which has helped with the development of Cornwall's Youth Space. In completing the Tactical Intelligence Analysis Course at the Canadian Police College in late 2023, the Crime/Data



Analyst has increased her support within the CID at the CPS.

This involvement will continue to increase with the acquisition of two important intelligence and investigation information management softwares: i2 Analyst Notebook and GeoTime in early 2024.

In 2023 the CPS acquired an ESRI ArcGIS licence which has increased the Analyst's ability to complete spatial analyses, workflows, and hotspot analyses.





Bikes & Badges



PIN Test



PILLAR 3: CRIME REDUCTION & COMMUNITY SAFETY





OBJECTIVE: DISRUPT & SUPPRESS ORGANIZED CRIME GROUPS

MOTORCYCLE GANG SHOOTING

On July 8, 2023 at approximately 8:20 pm, the Cornwall Police Service responded to a disturbance in the area of Fourteenth Street West and Vincent Massey Drive.

The CPS would soon confirm that an altercation ensued between two local rival motorcycle gangs in the parking lot of a business.

Two individuals involved sustained stab wounds and one individual involved sustained a gunshot injury. The three individuals were transported to the hospital and sustained non-life-threatening injuries.

As a result of the investigation, five individuals were taken

into custody and charged accordingly.

The safety of the community remained a top priority for the CPS and it continued to work closely with its law enforcement partners to investigate.

On July 14, 2023, the CPS and Cornwall Emergency Response Team (CERT), with the assistance of the Ontario Provincial Police (OPP) Biker Enforcement Unit (BEU), OPP Tactics and Rescue Unit, Kingston Police Emergency Response Unit and Ottawa Police Tactical Unit, executed search warrants at five residences located in Cornwall.

Nine more people were arrested in connection to the altercation between the rival motorcycle gang members.

THEFTS FROM AUTO / LOCK IT OR LOSE IT

Thefts from motor vehicles are one of the most preventable forms of theft.

In 2023, Cornwall Police Service officers and Auxiliary members continued to promote our 'Lock it or Lose it' campaign to help remind motorists to lock your doors and keep your windows up.

The CPS recommends making it a nightly routine to check your vehicle before heading to bed. By ensuring the doors are locked, windows are up and valuables have been brought inside your residence, motorists can help decrease the chance of a theft occurring.



OBJECTIVE: STRENGTHEN ENFORCEMENT OF SYNTHETIC DRUG & OPIOID TRAFFICKING

STREET CRIME UNIT

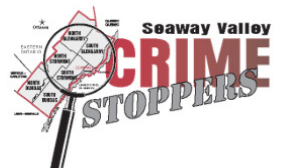
The Cornwall Police Service and the Street Crime Unit (SCU) perseveres with its investigations and focuses on street-level trafficking of controlled substances in our community.

The SCU executes search warrants, makes seizures and processes them through the Controlled Drugs and Substances Act.

In 2023, there were 200 firearm charges and 202 drug charges laid by the CPS. In addition, more than \$350,000 in value of drugs were seized.



CPS PARTNERS



Thank you!

OBJECTIVE: IMPROVE ROAD SAFETY

Improving road safety continues to be an important priority for the CPS. Each year, our Traffic Unit produces an Annual Traffic Safety Plan, which contains monthly traffic initiatives that align with feedback from the community. CPS often hears complaints relating to speeding, texting and driving, ATV's, as well as noisy vehicles. All of these traffic issues are captured in the Traffic Safety Plan, with a goal to prioritize enforcement and education surrounding each of these violations under the Highway Traffic Act.



Cst. Julia Pios





PILLAR 4: EQUITY, DIVERSITY AND INCLUSIVITY





OBJECTIVE: BUILD TRUST AND RELATIONSHIPS WITH DIVERSE COMMUNITIES

COMMUNITY PARTNERSHIPS

The Cornwall Police Service has been privileged enough to strengthen its partnerships with several of Cornwall's diverse communities.

Being invited to attend celebrations and special events is always a wonderful experience.



Cst. Patrick Huygen

INTERNAL CELEBRATIONS

Internally, the Cornwall Police Service recognized such commemorative events as Pride Festival & Parade and National Day for Truth & Reconciliation. We also acknowledged The National Day of Remembrance, Action on Violence Against Women as well as Missing & Murdered Indigenous Women & Girls.

We were also invited to join the Children's Aid Society of SD&G in participating in the Moose Hide Campaign.

Our social media campaigns highlighted Black History Month, Asian Heritage Month, and Indigenous Heritage Month among many others.

We sought opportunities to bring public awareness on our social media platforms by highlighting various celebrations such as Ramadan, EID, Holi, Diwali, Bodhi Day, Hanukkah, Las, Posadas, Kwanza, Lohri and the Lunar New Year.

The intention was also to raise internal awareness, increase education and be inclusive of others.

We helped plan and participated in the International Day of the Girl event in partnership with Sexual Assault Support Services of Cornwall & SDG, Maison Interlude, Big Brothers Big Sisters of Cornwall & District and l'Équipe psycho-sociale.



Cst. Raheem Aman

CELEBRATIONS

Attending celebratory events in the community was a highlight for the CPS in 2023. Some of these events included:

- Filipino Festival
- African Caribbean & International Association of Eastern Ontario BBQ and holiday gala
- PRIDE parade
- Afro-diversity launch
- Native North American Training College Friendship Day
- Cornwall Islamic Foundation Fun Fair
- Akwesasne Powwow
- Festivale des sports et des cultures
- Cornwall Malayali Association - Onam
- TR Leger School of Adult, Alternative and Continuing pot luck
- Drag Storytime
- Association canadienne-française de l'Ontario Welcoming Breakfast

The CPS was proud to paint areas around the city with orange walks and white eagle feathers to commemorate National Day of Truth and Reconciliation.

In partnership with the Cornwall Community Hospital and the City of Cornwall, we were able to purchase orange



shirts from a local woman-led Indigenous art collective.

One of the highlights was being able to facilitate a tour of the CPS for the Cornwall Islamic Foundation summer school.



PRESENTATIONS

Presentations were made at Le Conseil Économique et Social d'Ottawa Carleton, Devcore Hotel & Conference Centre, International Students and several public schools.

We continue to support newcomers with presentations on introducing them to our community policing model, provide important information about their rights, how to access our services and call 911.

It was also an opportunity to familiarize attendees with the police uniform, badges and vehicles. With our

partnership with Conseil Economique & Social d'Ottawa-Carleton (CESOC), we have been able to increase the information in our presentations to reflect the needs of the newest members of our community. We have also provided presentations to asylum seekers at Devcore, TR Leger and to all international students attending St. Lawrence College.

For the first time, we had the opportunity to partner with the Upper Canada District School Board (UCDSB) and present to students the importance of fostering an inclusive culture and prevention of hate-based incidents.

OBJECTIVE: ADDRESS SYSTEMIC BARRIERS

CULTURE FEST

In 2023, the Cornwall Police Service along with Social Development Council of Cornwall & Area partnered to have the City's first Culture Fest, an event that celebrated the diversity of Stormont, Dundas, Glengarry, Cornwall, and Akwesasne (SDGCA) communities.

The event featured live performances, exhibitions, workshops, local cuisine, and vendors.

The festival aimed to promote cultural understanding and unity through cultural heritage and diversity. This event was a tremendous success and will continue to be an annual event.

More than 55 vendors were in attendance and the day was filled with 17 performances. The CPS used this as an opportunity to educate the public on our services and recruitment initiatives.



PICTURED ABOVE:
Cst. Patrick Huygen, Auxiliary Jeff Derouchie, Senator Bernadette Clement and Cst. Raheem Aman.
AT RIGHT: *Farhana Meghji, EDI Coordinator at the CPS.*

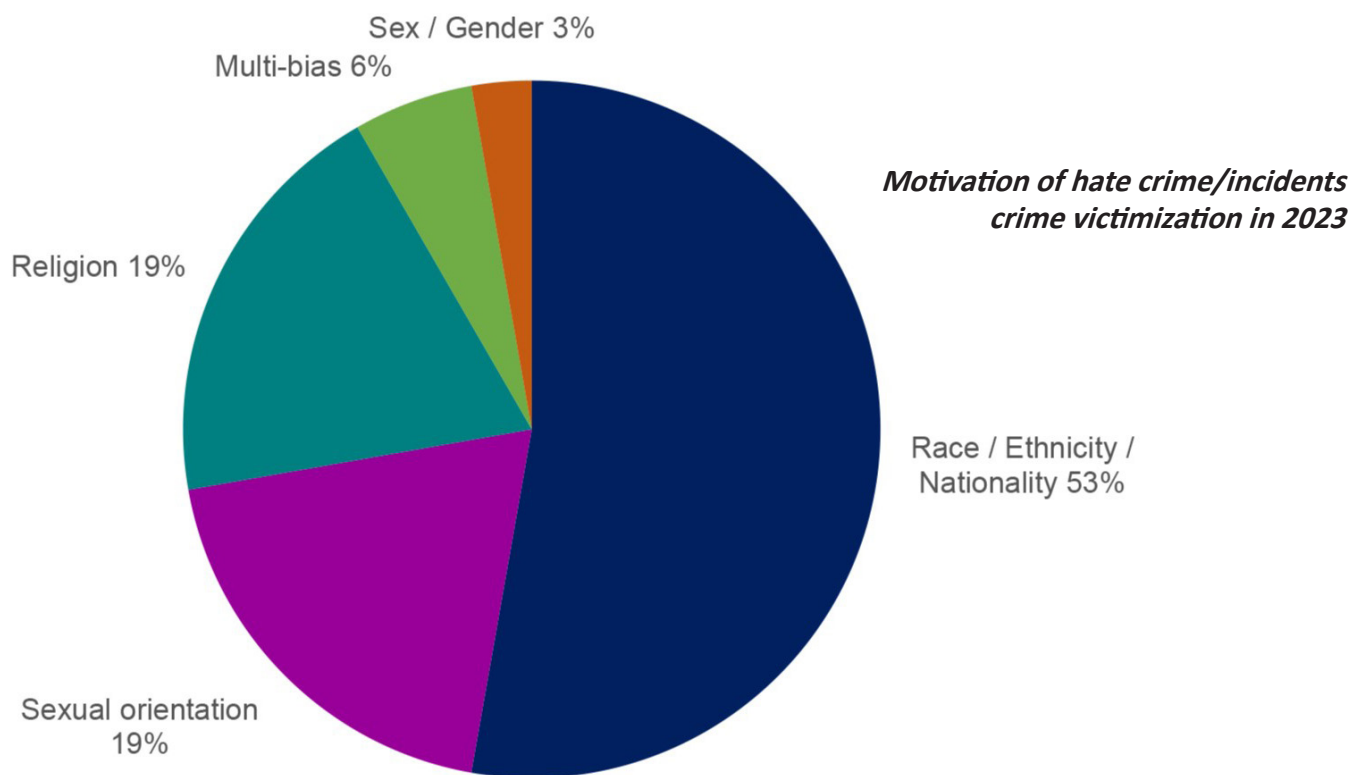
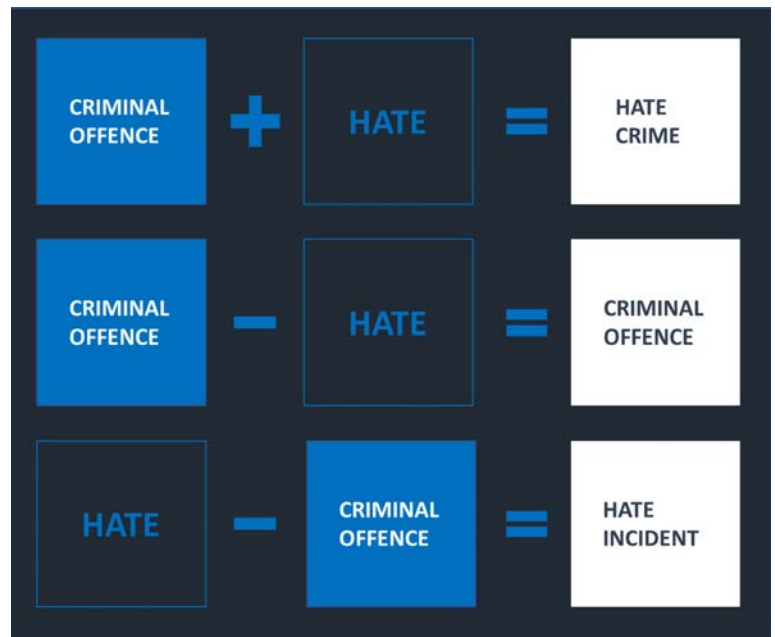
HATE CRIME

At the beginning of 2021, the Cornwall Police Service implemented the EDI Pillar of our Strategic Plan. One of our objectives was to enhance awareness regarding hate crimes/incidents, as well as to increase reporting of these incidents to police.

Since that time, there has been a significant increase in the number of hate crimes/incidents reported to police. Specifically, between 2020 and 2023, there has been a 300% increase in incident reports.

In 2023 alone, 36 reports were filed and the majority (53%) stemmed from incidents of hate toward the complainant and/or victim's race/ethnicity/nationality, followed by sexual orientation and religion.

In 2023, there were seven people charged with 23 offences in which the incident involved an element of hate.



COMMUNITY TABLE

Recognizing the importance of having a unified front in addressing EDI initiatives, the Community EDI Table was formed in partnership with Children's Aid Society of SDG, Social Development Council of Cornwall & Area, United Way and l'Équipe psycho-sociale.

We hosted two in-person meetings and started developing strategies to address EDI in the workplace and community.

We have had more than 40 community organizations actively participate.

Through the Community EDI Table, there was a two-day intensive training session hosted by the Prairie Centre for Racial Justice on anti-racism and anti-oppression. Members of the Cornwall Police Service's Senior Leadership Team benefited from this important training, which has provided us with the framework that will strategically guide us moving forward.

OBJECTIVE: CREATE A DIVERSE WORKPLACE

RECRUITMENT

Diversifying talent acquisition has been a major focal point for the CPS over the last several years.

The CPS continues to strive to promote and demonstrate the values of Equity, Diversity and Inclusion.

We are committed to reflecting the diversity of the community we serve and have been encouraging qualified candidates of all backgrounds and abilities to apply.

We have adopted strategies to ensure that any new job postings reach members of diverse communities.

In 2021, the CPS conducted an employee census survey to better understand the make-up of our police service.

JOIN OUR TEAM!



STUDENT MENTORSHIP

The Student Mentorship position is open to students who are enrolled in post secondary education.

The Cornwall Police Service has welcomed students in this position for the last three years. The successful student in 2023 was Aimen Shahzad. Aimen joined CPS as a temporary full-time student working mostly in the

Records Department throughout summer months.

The goal of the Student Mentorship program is to provide diverse candidates with an equitable opportunity to gain work experience while at the same time learn about policing in the City of Cornwall.

The mentorship program aims to provide mutual learning opportunities for CPS employees.



Aimen shared the following feedback on her experience with the CPS:

"Everyone was so kind and helpful to me. I worked mostly in the Records Department, and the whole staff there was great. They always helped me whenever I encountered any issues. I also loved how I was exposed to the different departments that work under the Cornwall Police Service. I liked the time I spent in Dispatch and with the Chief of Police. I also got the chance to go on a ride along with an officer, which was also very good as I learned some things about how Community Patrol and the Dispatch Center work together. The work environment was great too. All of them helped me a lot in my journey with Cornwall Police. It was a very great experience. I am originally from Pakistan, and I enrolled in 3 year business program at St Lawrence College. But when I got this summer opportunity, I became interested in policing, which made me switch from my years business course to starting Police Foundations in September."

YOUTH IN POLICING INITIATIVE (YIPI)

The Cornwall Police Service's Youth in Policing Initiative (YIPI) is a paid personal, professional, and community development opportunity for Cornwall youth aged 15-18.

The program is in partnership with Ontario's Ministry of Children, Community and Social Services (MCCSS).

The CPS is proud to bring the program to the City of Cornwall in 2024.

This is a paid student position for eight weeks. The successful candidates will work 32 hours per week and are required to attend in person.

As a YIPI Student, we want all members to be U.N.I.T.E.D.

- U nderstand and appreciate diversity
- Navigate their future through setting personal and professional goals
- I nvolve themselves as leaders in the community
- T hink and reflect globally
- E mpower others to be ambassadors of change
- D iscover policing beyond the uniform



MULTI-LINGUAL SIGN

A new multi-lingual welcome sign was installed at the Cornwall Police Service headquarters.



OBJECTIVE: CHAMPION AN INCLUSIVE ORGANIZATIONAL CULTURE

EDI COMMITTEE

Another accomplishment in 2023 was the formation of an EDI Committee at the CPS. This passionate group of individuals meet monthly to set goals and promote EDI.

**Farhana
MEGHJI**



**Raheem
AMAN**



**Andrew
BOOTH-REDDICK**



**Stephanie
CASSELMAN**



**Vincent
FOY**



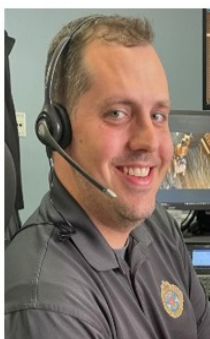
**Lori
GREER**



**Patrick
HUYGEN**



**Joel
LAFLECHE**



**Matthew
LEMIRE**



**Casey
MacGREGOR**



**Kia
MARIN**



***THANK
YOU!***

EDI NEWSLETTER

Dec 2023

Equity, Diversity & Inclusivity Newsletter

CELEBRATIONS AROUND THE WORLD

Why say happy holidays? It's an inclusive way of wishing someone well and showing that you respect and value whatever tradition they observe. It creates space for everything that can be celebrated. Recognizing holidays that support inclusion is important because it helps to create a fair, inclusive space where everyone feels a sense of belonging.



December 8 - Bodhi Day: this Buddhist tradition has become a celebration of enlightenment and a day for remembrance, meditation and chanting.

December 7-15 - Hanukkah: A Jewish holiday also known as the Festival of Lights, The most well-known symbol of this celebration is the menorah. One candle is lighted each day during Hanukkah.

TRAINING

The Cornwall Police Service's EDI coordinator was fortunate to attend an inaugural EDI training opportunity developed by the Ontario Association of Chiefs of Police (OACP). This was a five-day, in person conference that was specific to Policing organizations. Best Practices, Inclusive Leadership and Community Engagement were just a few of the topics covered.

Each year, CPS invests in EDI-related training which is mandatory for all members to attend. In 2023, the CPS offered a full day covering such topics as: homelessness, food Insecurity, immigration experiences and making our own smudge feather in partnership with the Native North American Traveling College (NNATC).

We were also fortunate enough to host training on Transforming Workplace Culture: Skills Training facilitated by Bernardi Law. The focus was on equipping those in leadership and supervisory roles with the practical tools and scripts to assist in addressing and preventing workplace harassment including bullying, sexual and gender-based harassment and racism.

The goal was to help those attending to gain a greater understanding of the importance of their role, including how to be effective role models, managing in the moment, throughout their work every day.

Every newly hired employee continues to receive EDI specific training as a part of their on-boarding process.

LOOKING AHEAD

The Cornwall Police Service's work in EDI and anti-oppression is long term and continuous.

EDI is a value system that isn't only about our actions while at the workplace.

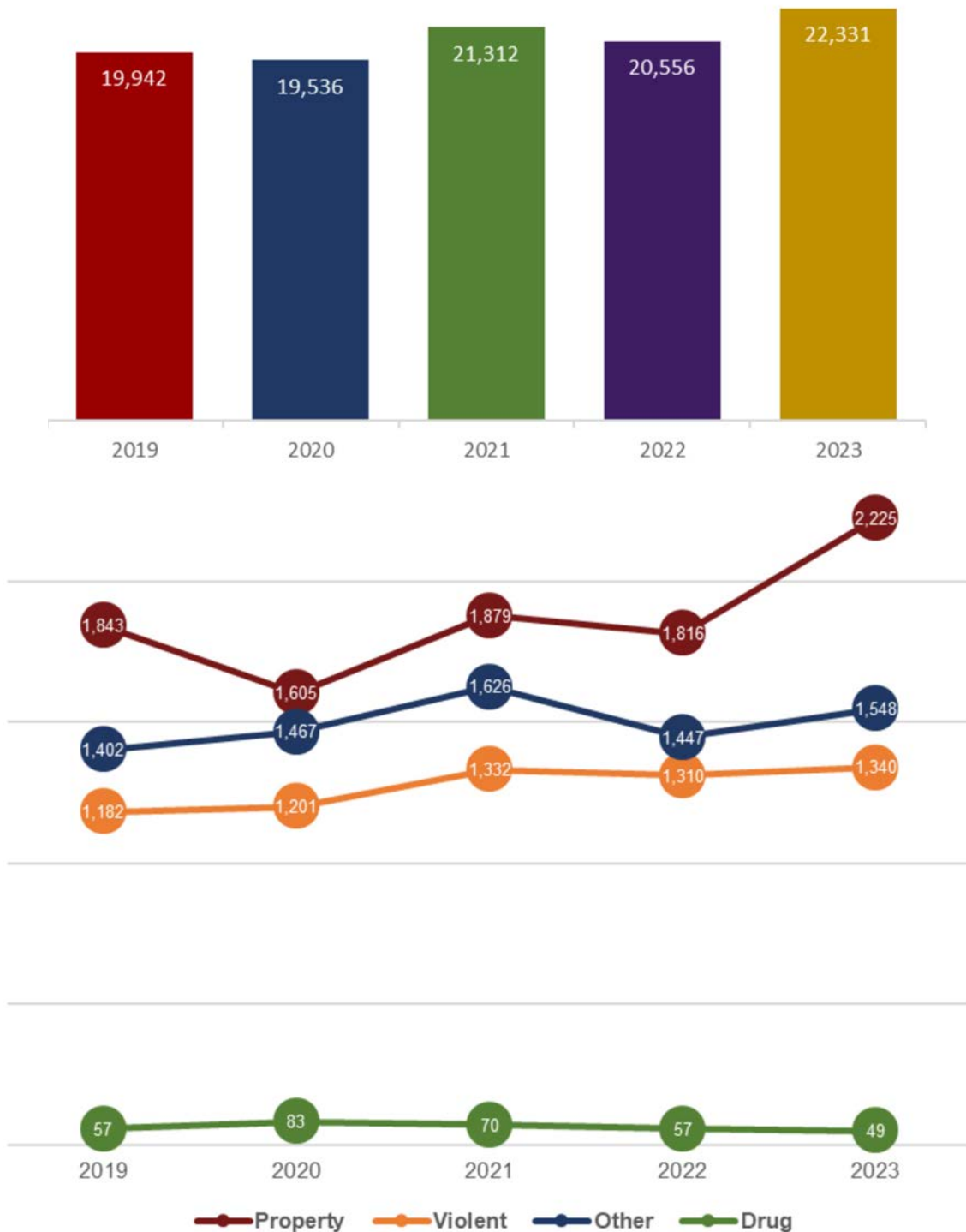
It is reflected in all aspects of our lives, when we leave work, with our families and friends. This work is intended to strengthen relationships that are essential to inspiring the community's trust, while enhancing its safety and wellbeing.

We look forward to continuing this journey within our service as well as working alongside our partners across the City of Cornwall.



2023 IN NUMBERS

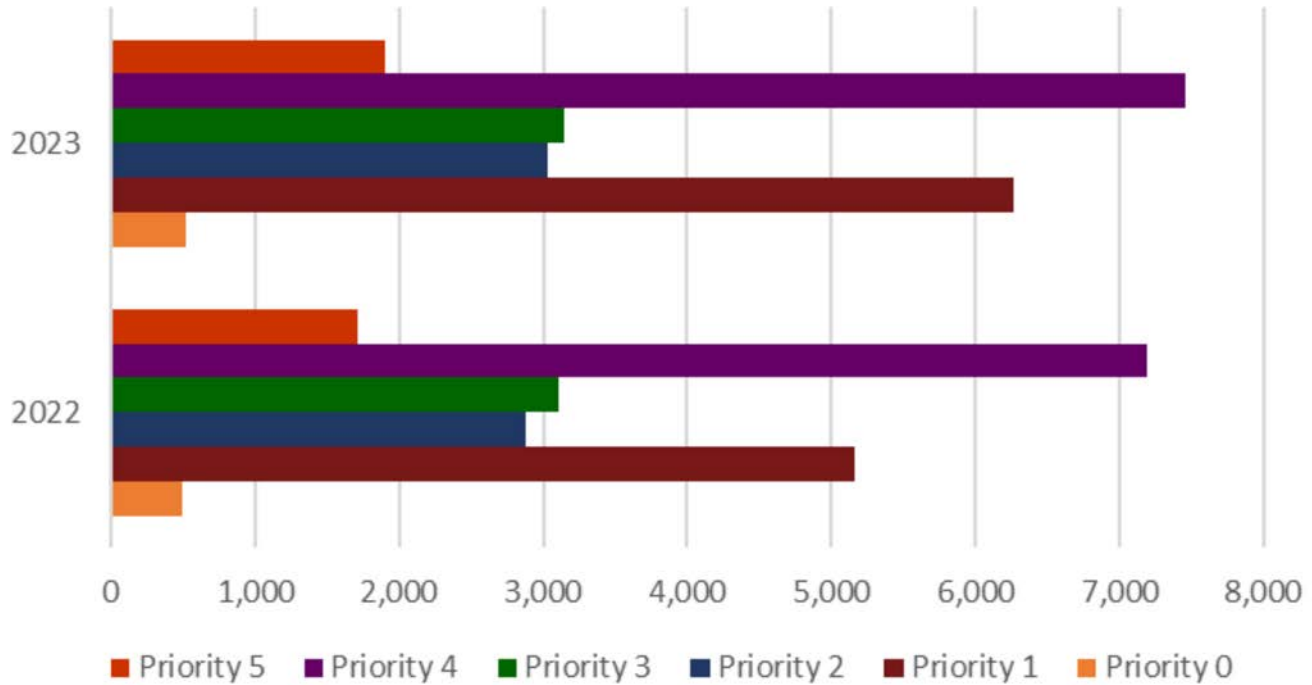
CALLS FOR SERVICE



Over the last five years, the annual calls for service continue to be trending upwards, with the exception of a slight decrease in 2020 which was attributed to the pandemic. In fact, between 2019 and 2023, there was a 20% increase in the number of calls for service. Of these calls during the same time period, violent crime has steadily

been on the rise. Another marked change is in the number of property crimes, which rose sharply between 2022 and 2023, with a 16% increase. Further analysis of this increase reveals that the increase stems from various categories of property crime including break and enters, arsons, thefts and shoplifting.

CALLS BY PRIORITY TYPE



Priority 1 calls for service have increased 22% between 2022 and 2023.

Collectively, Priority 4 and Priority 5 calls have increased 15%. This increase highlights the growing need for the deployment of Special Constables as Community Safety Officers in the Community Patrol Support Unit (CPSU) to

handle lower priority calls. This will allow frontline patrol the ability to deploy to higher priority calls for service and conduct proactive crime prevention activities.

As demonstrated in the above chart, Priority 1 and Priority 4 calls account for the highest volume of call types to the CPS.



YOUTH CRIME

Youth crime continues to rise. Key statistics to consider:

- Youth crime has increased 11% between 2022 and 2023.
- Notably, there has been a 90% increase in Youth property crime and 25% increase in Youth violent crime between 2022 and 2023.
- Youth represent 18% of all violent crime in Cornwall in 2023 (up from 15% in 2022).
- The greatest increases in CPS-youth involvement over the last three years are: bail violations, shoplifting, and non-consensual distribution of intimate images.

2023 IN NUMBERS



4,460

**CRIMINAL
CHARGES LAID**

↑ 22% FROM 2022



2,267

**PEOPLE
ARRESTED**

↑ 3% FROM 2022



4,312

**FIRE INCIDENTS
DISPATCHED**

↑ 14% FROM 2022

CALLS FOR SERVICE

VIOLENT CRIME	2022	2023	INCREASE/DECREASE
Abduction Contravening A Custody Order	0	1	NA
Assault - Level 1	398	380	-5%
Assault - Level 2 (with weapon/causing bodily harm)	125	175	40%
Assault - Level 3 (aggravated)	5	6	20%
Assault - Other (administer noxious thing)	0	3	NA
Assault Peace Officer - Level 1 & 2	10	33	230%
Attempted Murder	0	1	NA
Bestiality - Commit/Compel/Incite Person	1	0	NA
Criminal Harassment	158	168	6%
Extortion	30	23	-23%
Firearm - Discharge with Intent	0	1	NA
Criminal Harassment	5	3	-40%
Firearm - Using in commission of offence	1	0	NA
Forcible Confinement	10	5	-50%
Invitation to Sexual Touching	2	0	NA
Indecent/Harassing Communications	89	13	-85%
Intimidation of a justice system participant or a journalist	1	0	-100%
Intimidation of a non-justice participant	0	1	NA
Kidnapping	4	0	NA
Luring a child via a computer	1	0	NA
Murder - 1st degree	0	1	NA
Non-Consensual Distribution of Intimate Images	8	21	163%
Robbery	23	38	65%
Sexual Assault - Level 1	107	78	-27%
Sexual Assault - Level 2 (with weapon)	0	1	NA
Sexual Assault - Level 3 (aggravated)	1	1	0%
Sexual Exploitation	0	2	NA
Sexual Interference	10	12	20%
Sexually explicit material to child with intent	2	0	NA
Trafficking Persons	1	0	NA
Utter threats to cause death/bodily harm	315	370	17%
Voyeurism	3	3	0%

PROPERTY CRIME	2022	2023	INCREASE/DECREASE
Arson	7	14	100%
Break & Enter	162	275	70%
Fraud	301	325	8%
Identify Fraud	49	64	31%
Identity Theft	0	5	NA
Mischief	311	358	15%
Possession of Stolen Goods	8	15	88%
Theft from Motor Vehicle	87	113	30%
Theft of Motor Vehicle	164	160	-2%
Theft over \$5,000	37	47	27%
Theft over \$5,000 - Shoplifting	1	5	400%
Theft under \$5,000	367	438	19%
Theft under \$5,000 - Shoplifting	321	406	26%

Receptionist • Réceptionniste



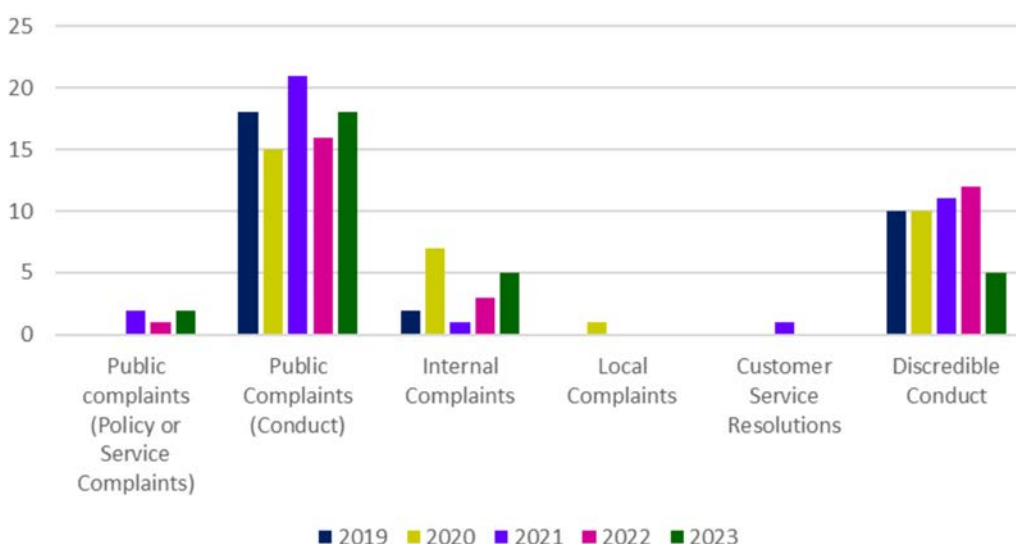
OTHER VIOLATIONS	2022	2023	INCREASE/DECREASE
911 Call / 911 Hang-up	2686	3692	37%
Alarms	502	296	-41%
Animal Complaints (non-criminal)	94	59	-37%
Animal Offences	4	0	NA
Bail Violations	578	613	6%
Breach of Probation	161	197	22%
Child Pornography	30	28	-7%
Counterfeit Money	11	9	-18%
Custody Dispute	31	23	-26%
Disturb the Peace	428	432	1%
Domestic Disturbance	689	741	8%
Elder abuse	0	18	NA
Fail to attend court	144	139	-3%
Family dispute	286	342	20%
Hate/Bias Crime	4	6	50%
Hate/Bias Incident (non-criminal)	35	36	3%
Homeless Person	8	10	25%
Human Trafficking	32	29	-9%
Indecent Acts	9	15	67%
Landlord / Tenant	115	144	25%
Mental Health Act	726	690	-5%
Missing person	203	229	13%
Neighbour dispute	262	279	6%
Noise Complaint	83	68	-18%
Nudity - public/private property	4	0	NA
Obstruct / Mislead Police Officer	13	9	-31%
Person Check-In	510	631	24%
Police Assistance	179	45	-75%
Police Information	559	331	-41%
Prisoner Escort	53	55	4%
Sudden death	96	96	0%
Sudden death - Apparent Overdose	15	19	27%
Suspicious Person	562	688	22%
Suspicious Vehicle	157	163	4%
Trespass at Night	2	1	-50%
Trouble with Youth	312	319	2%
Unwanted persons	335	468	40%
Utter threats to property/animals	9	5	-44%
Warrant	303	338	12%
Weapons Offences	86	74	-14%

TRAFFIC & CRIMINAL DRIVING INFRACTIONS	2022	2023	INCREASE/DECREASE
Abandoned Vehicle	17	20	18%
Dangerous Operation	14	16	14%
Dangerous Operation - Cause Bodily Harm	3	2	-33%
Dangerous Operation - Evade Police (Pursuit)	20	16	-20%
Drive While Prohibited (Criminal Code)	31	15	-52%
Fail to stop or remain (Criminal Code)	4	3	-25%
Failure or refusal to comply with demand	2	14	600%
Impaired Operation (Alcohol)	132	69	-48%
Impaired Operation (Alcohol) - Cause Bodily Harm	0	1	NA
Impaired Operation (Drugs)	11	24	118%
Impaired Operation (Unspecified)	8	13	63%
Motor Vehicle Collision	1030	957	-7%
Traffic Complaints	738	657	-11%
Traffic Control	28	42	50%

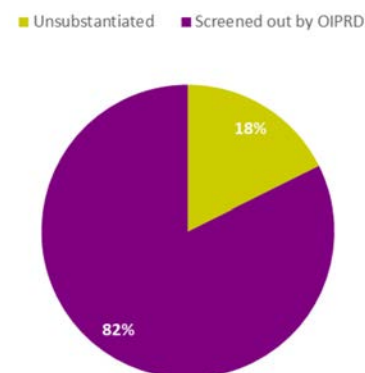
FEDERAL/PROVINCIAL STATUTES & BYLAWS	2022	2023	INCREASE/DECREASE
Bylaw - Dogs	6	31	417%
Bylaw - Firearms	2	0	NA
Bylaw - Fireworks	20	40	100%
Bylaw - Loitering	1	1	0%
Bylaw - Noise	224	259	16%
Bylaw - Traffic	37	23	-38%
Bylaw - Other Municipal	3	38	1167%
Compulsory Automobile Insurance Act	83	47	-43%
Liquor Licence Act	99	83	-16%
Motorized Snow Vehicle Act	1	0	NA
Trespass to Property Act	97	124	28%
Quarantine Act	9	0	NA

DRUG VIOLATIONS	2022	2023	INCREASE/DECREASE
Drug Violations	1503	49	-97%

COMPLAINTS



DISPOSITIONS



AWARDS & RECOGNITION





Cst. Casey MacGregor and Sgt. Scott Coulter receive their Community Service Awards from CPS Board members Amanda Brisson and Maurice Dupelle.

AWARDS & RECOGNITION

On the evening of Nov. 23, the Cornwall Police Service (CPS), Cornwall Police Association (CPA) and Senior Officers' Association (SOA) held its 28th Annual Retirement and Recognition Evening.

The event featured a tribute to a retiree of the service, as well as honouring members for their years of service with presentations of Police Exemplary Medals and Long Service Awards. Awards of Excellence, including awards for Team Achievement, Excellence in Investigation, Preservation of Life, Innovation & Creativity and Dedication were presented by the CPS Board.

D/Cst. Justin Lafleur and D/Cst. Gary Lee were each honoured with a Preservation of Life award.

In April 2022, D/Cst. Lafleur was travelling home at the end of his shift when he observed a motor vehicle stopped partially on the side of the road. It appeared to D/Cst. Lafleur that something was wrong, so he pulled over to check on the situation and found the driver of the motor vehicle was unresponsive. It was evident the driver had suffered a medical episode.

Cst. Lafleur immediately took control of the scene, notified 911 and began assisting an off-duty nurse with life-saving measures. He remained on scene until paramedics arrived and care of the individual was transferred to Emergency Medical Services.

D/Cst. Lafleur's dedication to his role as a police officer, both on and off duty, exemplifies the values of the CPS.

Meanwhile, in October 2022, an individual was reported missing by the care home he was living in. It was reported that the individual's physical abilities were declining and that he had little to no capability of orienting himself.

Given the declining weather, every available resource was put in place to locate the individual and D/Cst. Lee was assigned to lead the search. What followed was a systematic search of every conceivable location where he may be, which lasted into the early evening. D/Cst. Lee contacted the services of a drone operator to conduct flyovers of all open fields in the area, however the individual was still not located.

D/Cst. Lee began by reviewing the drone video a second time as there was one area of concern and he ultimately decided to return to the area to have a second look, even though it had already been searched. D/Cst. Lee located the individual who was partially hidden from view in that very area. He had been

missing for almost 30 hours during poor weather conditions and was improperly dressed.

Thanks to these efforts, the individual was located, taken to hospital and his family was alerted.

D/Cst. Lee is to be commended for his attention to detail and dedication to duty which resulted in saving the life of this individual.



A Team Achievement award was also presented to 21 CPS employees.

In May 2022, two individuals entered a business on Brookdale Avenue, brandishing a firearm and demanding items from the store and its safe. The individuals then ran from the store with the property stuffed into a duffle bag. They got into a vehicle that was waiting nearby.

The CPS was contacted and the team of dispatchers were able to gather necessary information to be able to deploy the required resources for this incident, all while maintaining incoming calls for service for police and fire.

Officers from Community Patrol Division responded to the area immediately along with the assistance of officers from the Criminal Investigation Division (CID), Street Crime Unit (SCU), Traffic and Youth Services. All circulating the area, gathering information and intelligence and passing the information accordingly.

Community Patrol and CID Supervisors ensured resources were deployed effectively and that initial investigative steps were completed, which allowed the suspects to be tracked in the vehicle headed towards Long Sault.

The CPS, with the assistance of the Ontario Provincial Police, completed a high-risk traffic stop in Long Sault. All three suspects were taken into police custody. The firearm was located by police and seized along with the property taken from the store.

Members of CID conducted interviews and Forensic Identification Unit Members examined the motor vehicle. As a result of the excellent teamwork demonstrated by all involved, three individuals were taken into custody and 51 total charges were laid.

*Pictured above:
Chief of Police Shawna Spowart presents the CPS Long Service Award for 15 years to Julie Dingwall.*

The full list of recipients from the ceremony are as follows:

RETIREE

- Det. S/Sgt Daniel Maillé

POLICE EXEMPLARY SERVICE 20-YEAR MEDAL

- Sgt. Jamie Day
- D/Cst. Jeffrey Wannamaker

CPS LONG SERVICE AWARDS

30 YEARS

- Shelley Chaytor

20 YEARS

- S/Sgt. Robert Archambault
- Cst. Jason Mines
- Sgt. Marc Fortin

15 YEARS

- Sp/Cst. Perry Ruffo
- Cst. Carole Lalonde
- Julie Dingwall
- Sgt. Scott Bonneville
- D/Cst. Matthew Dupuis

10 YEARS

- Meaghan Malloy
- Cst. Nygel Pelletier
- Cst. Gabriel Perreault
- D/Cst. Christopher Sullivan

DEDICATION TO DUTY YEAR 2022

- Cst. Raheem Aman
- Sgt. Darrell Blakely
- D/Cst. Austin Clark
- Cst. Benjamin Flipsen
- D/Cst. Dave Langlois
- D/Cst. Michel Riel
- D/Sgt. Mark Anderson
- Cst. Tylor Boileau
- Cst. Patrick Depratto

- D/Cst. Justin Lafleur
- Cst. Jeremy Pilon
- Cst. Stephen Whitehorne

VOLUNTEER SPOTLIGHT

Auxiliary

- Adelard David - 25 years
- Alex D'Aoust - Sergeant
- Jeff Derouchie - Sergeant

Mobile Community Watch

- John Leroux - 15 years
- Barb Marchand - 15 years
- Bill Lasalle - 15 years
- Dave Cottreau - 10 years
- John Yumang- 5 years
- Brian Maloney - 5 years
- Recognition - Vincent Taillon

Traffic Safety Award

- Cst. Chloe Eady

CPA DEDICATION AWARD

- Sgt. Troy St. Germain

CPA COMMUNITY HERO AWARD

Shannon Griesse (Social worker at CCH, and part of CPS' Vulnerable Sector Mobile Acute Response Team response team)

CPS BOARD AWARDS OF EXCELLENCE

INVESTIGATION

Group 1

- D/Cst. Austin Clark

Group 2

- D/Cst. Dave Langlois

Group 3

- Cst. James Lemoyre
- A/Sgt. Martin Depratto

PRESERVATION OF LIFE

Group 1

- D/Cst. Justin Lafleur

Group 2

- D/Cst. Gary Lee

COMMUNITY SERVICE

- Sgt. Scott Coulter
- Cst. Casey MacGregor

INNOVATION & CREATIVITY

- Danielle Lauzon

TEAM ACHIEVEMENT

- Sgt. Derek Duchesne
- Cst. Jeremy Pilon
- Cst. Brock Bissonnette
- Cst. Melanie Chartrand
- Cst. Tylor Boileau
- Mylène Lacroix
- Christine Laprade
- Julie Paré
- D/Sgt. Mark Anderson
- D/Cst. Brian Langlois
- D/Cst. Dave Langlois
- D/Cst. Michel Riel
- D/Cst. Gary Lee
- D/Cst. Patrick Collins
- D/Cst. Jason Kilger
- Cst. Patrick Depratto
- Cst. Andrew Arbic
- Cst. Casey MacGregor
- D/Sgt. Rachel Carpenter
- S/Sgt. Tracey Pilon
- Sgt. Darrell Blakely

DEDICATION

Group 1

- Meaghan Malloy

Group 2

- D/Cst. Stephanie Casselman



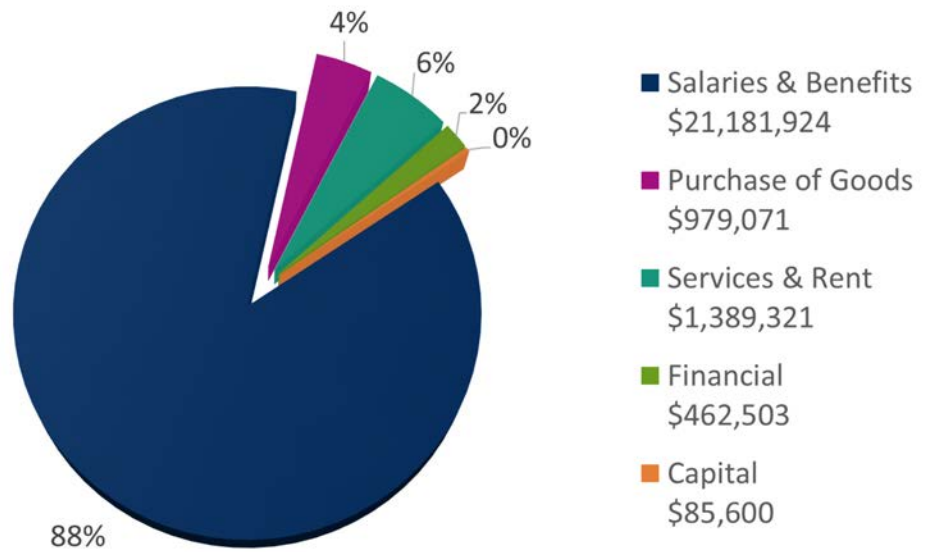
Meaghan Malloy receives her CPS Board of Excellence Award for Dedication from CPS Board members Amanda Brisson and Maurice Dupelle.



Chief of Police Shawna Spowart presents the CPS Long Service Award for 20 years to Cst. Jason Mines.

THE COST OF POLICING

2023 BUDGET



	2021	2022	2023
Salary & Benefits	\$19,182,151	\$19,921,669	\$21,181,924
Purchase of Goods	\$958,688	\$953,603	\$979,071
Services & Rents	\$1,116,745	\$1,132,998	\$1,389,321
Financial	\$452,403	\$462,503	\$462,503
Capital	<u>\$175,800</u>	<u>\$124,000</u>	<u>\$85,600</u>
Total Expenditure	\$21,885,787	\$22,594,773	\$24,098,419
Revenue	<u>\$1,682,325</u>	<u>\$1,576,918</u>	<u>\$2,418,203</u>
Net Cost	<u>\$20,203,462</u>	<u>\$21,017,855</u>	<u>\$21,680,216</u>
% Change	2.30%	4.03%	3.15%

OPTIMIZING GRANT FUNDING

In addition to grants previously received by the Province, the Cornwall Police Service was pleased to receive grant funding in 2023 which enhances our efforts in the following areas:

- Preventing Auto Theft Grant \$795,792 (2023-26) - Project Ring Breaker aims to reduce the number of automobile thefts by developing a coordinated police response, collaborating with community partners and providing education and resources to members of the public. This new initiative will allow the CPS to concentrate efforts in specifically addressing this growing concern to public safety. By taking a multi-faceted approach, this project will address both prevention and enforcement measures resulting in a greater overall impact on this issue.

- Proceeds of Crime Front-line Policing \$ 301,615 (2023-26) - Project Knowledge First aims to enhance the training to the CPS' officers in order to increase their knowledge and elevate their level of expertise relating to Organized Crime. By increasing the number of courses attended and the number of officers trained, the CPS will enhance its enforcement capacity regarding criminal activity associated to Organized Crime. The CPS will provide enhanced training in areas of organized crime related investigations, firearms, asset forfeiture and surveillance techniques. In order to support this additional training, the CPS will acquire the necessary resources to enhance surveillance and investigations relating to organized criminal activities such as human trafficking, opioid/drug offences, firearms related offences and gang related activity. Additionally, the CPS will engage in public education campaigns to increase awareness regarding hate crimes and hate motivated incidents and the ability to report such situations on-line. By increasing public awareness and providing the ability to report hate motivated incidents on-line, the CPS will increase the number of reports being made resulting in a safer community for all. Enhancing the work being done in relation to both of these priorities will contribute to our community's safety and well-being plan as well as assisting to achieve our mission of 'A Safer Cornwall'.

- Bail Compliance Grant \$1,106,763 (2023-26) - Project Safety Net's focus is to effectively reduce the number of bail violations/criminal acts being committed by individuals who

are out on bail through the creation of a Bail Compliance Team. This team will allow the CPS to concentrate efforts specifically focusing on bail compliance, pre-charge diversion, offender support, victim support and recidivism prevention. By taking a multi-faceted approach, this project will address prevention, diversion and enforcement measures resulting in a greater overall impact on community safety.

- Mobile Crisis Response Enhancement Grant \$120,000 (2023-24) - As calls for service relating to mental health and addiction continue to climb each year, so does the need for the Vulnerable Sector Mobile Acute Response Team (VSMART). The CPS will expand on its current community partnership to deliver a greater level of service to those most vulnerable in the community. The CPS aims to offer in-

creased number of hours and provide greater coverage in the evenings and weekends.

- CISO Membership Support Grant \$8000 (2023-24) – The CISO grants strengthen The CPS' ability to reduce profit motivated organized criminal activity and in reducing the number of weapons, opioid and criminally obtained funds which are circulating in the community.

- CISO Proceeds of Crime Grant \$81,000 (2023-24).

- RIDE Grant \$29,700 (2022-24) – The Reduce Impaired Driving Everywhere (RIDE) Grant was received again for a two-year period. The Government of Ontario established the RIDE Grant to provide funds to police services to enhance local enforcement capabilities and to ensure a year-round provincial program to conduct RIDE spot check activities. This grant assisted the CPS in implementing RIDE programs of sobriety checks in the City throughout the year. This relates directly to the CPS' strategic priority to Improve Road Safety.

The CPS is extremely grateful to have received this funding from the Ontario Ministry of the Solicitor General and for the advocacy work by MPP Nolan Quinn (pictured above) on behalf of the City of Cornwall.

It is instrumental in helping our police service address some of the above-noted priorities as we work toward our vision of 'A Safer Cornwall'.





INTEGRITY, RESPECT, EMPATHY



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