



**CORNWALL POLICE SERVICE
PART V – POLICE SERVICE ACT – COMPLAINTS**



**STATISTICAL REPORT
3RD Quarter of 2021**

COMPLAINT DETAILS		New	Under Investigation Incl. Prev. Yr	Resolved This Quarter	Total Year to Date	Total Previous Year's
TYPE OF COMPLAINT						
A	Public Complaints-Policy or Service Complaints	1	-	1	1	-
B	Public Complaints-Conduct Complaints	5	2	6	17	15
C	Public complaints- Including Both A & B	-	-	-	-	-
D	Internal Complaints (Chief's Complaints)	1	3	0	1	7
E	Local Complaints	-	-	-	-	1
F	Customer Service Resolutions	-	-	-	-	-
TYPE OF ALLEGATIONS *- CONDUCT COMPLAINTS						
A	Discreditable Conduct	5	5	3	10	14
B	Unlawful or Unnecessary Exercise of Authority	3	3	2	5	4
C	Neglect of Duty	1	1	2	5	8
D	Harassment-Racial	-	-	-	-	-
E	Harassment-Sexual	-	-	-	-	-
F	Harassment-other	-	-	-	-	-
G	Firearm Discharge	-	-	-	-	-
H	Bias-Based Profiling	-	-	1	1	2
I	Regulated Interaction – Collection of Identifying information	-	-	-	-	-
J	Others: Specify Use profane, abusive or insulting language to any other member of a police force	1	1	3	3	3
K	COVID 19 Related (New)	-	-	-	-	-

Note: *Total number of allegations. More than one type per complaint may be listed.

DISPOSITION		This Quarter	Total Year to Date	Total Previous Year
CONDUCT COMPLAINTS				
A	Unsubstantiated	2	3	1
B	Screened out by OIPRD	4	13	11
C	Withdrawn by Complainant	-	-	1
D	Informal Resolution Agreement	-	-	3
E	Disciplinary Hearing	-	-	-
F	Criminal Charge Laid Against Police Officer	-	-	-
G	Unsatisfactory Work Performance	-	-	-
H	Through local resolution	-	-	-
I	Customer Service Resolutions (C.S.R.)	1	1	1
J	C.S.R. not successful - Returned to OIPRD for screening.	-	-	-

Notes: **The disposition of two (2) Chief's Complaint are pending.**

DISPOSITION (cont'd)		This Quarter	Total Year to Date	Total Previous Year
POLICY OR SERVICE COMPLAINTS				
A	No Further Action Required	-	-	-
B	Action Taken	1	1	-
C	Referred to the Police Services Board for Review	-	-	-
COMPLAINTS INVOLVING BOTH - CONDUCT AND SERVICE/POLICY				
A	No Further Action Required	-	-	-
B	Action Taken	-	-	-
C	Referred to the Police Services Board for Review	-	-	-
D	Referred to the OIPRD for Review	-	-	-

OIPRD - REVIEW		This Quarter	Total Year to Date	Total Previous Year
REQUEST FOR REVIEW				
A	Total	1	1	0
	- Concurred with finding	1	1	0
	- Directed to deal with as per OIPRD instruction	-	-	1*
	- Re-assign to another P.S. or taken over by OIPRD	-	-	-
	- Request not accepted by OIPRD	-	-	-
B	Reviews pending	-	-	-
COMMENTS				
*Disposition post Review is pending – PC04-19.				

SPECIAL INVESTIGATIONS UNIT (SIU)		This Quarter	Total Year to Date	Total Previous Year
INVESTIGATIONS				
A	Total Investigations Filed	2	4	1
B	Investigations Resolved			
	- No Criminal Wrongdoing	1	2	1
	- Criminal Charges Laid	-	-	-
	- Discipline (per O. Reg. 267/10 sec. 11)	-	-	-
	- Policy Change (per O. Reg. 267/10 sec. 11)	-	-	-
C	Type of Investigations			
	- Death	-	-	-
	- Serious Bodily Injury	1	1	1
	- Sexual Assault	1	3	0
D	Investigations Ongoing	2		
COMMENTS				

City of Cornwall
Financial Statement
as at September 30, 2021

Cornwall Police Services

	2020 Actuals Sep 30	2020 Budget	Y-T-D % used	2021 Actuals Sep 30	2021 Budget	Y-T-D % used
EXPENDITURES						
Salaries and Benefits	\$13,926,748	\$18,621,434	74.79%	\$14,711,361	\$19,182,151	76.69%
Purchase of Goods	\$583,727	\$1,027,812	56.79%	\$537,861	\$958,688	56.10%
Services and Rents	\$789,001	\$1,092,472	72.22%	\$810,475	\$1,116,745	72.57%
Financial and Transfers	\$1,016,416	\$1,237,136	82.16%	\$1,016,170	\$1,278,161	79.50%
Subtotal	\$16,315,892	\$21,978,854	74.23%	\$17,075,867	\$22,535,745	75.77%
Total Revenue	<u>\$1,753,779</u>	<u>\$1,766,624</u>	<u>99.27%</u>	<u>\$1,605,677</u>	<u>\$1,849,818</u>	<u>86.80%</u>
NET COSTS	<u>\$14,562,113</u>	<u>\$20,212,230</u>	<u>72.05%</u>	<u>\$15,470,190</u>	<u>\$20,685,927</u>	<u>74.79%</u>

Commentary

Purchase of Goods

Increased fuel costs may result in the fuel expense exceeding budget. Fuel was budgeted at \$1.00 a litre. The average cost from January to July has been 96¢ a litre. For August and September the average price has been \$1.13 a litre. Fuel prices have been trending up. The department is working at managing this variance to stay within the budget.

Financial and Transfers

Financial and transfers are high due to contribution to capital and reserves booked at 100%.

Revenue

Revenue is above budget at this time due to the timing of Provincial grants.

In addition, due to COVID-19 restrictions in the first half of the year, there is an anticipated shortfall in clearance letter revenue as many of the schools and community groups had not resumed their activities, the estimated shortfall is \$100,000.